My Properties/Parcels Management

Your properties/parcels in the Property Tax Management System are managed using one or more lists. Properties/parcels can be added to lists individually or as a group. Existing lists can be edited, printed or removed. You have to be logged in to the Property Tax Management System to use this feature.

Create a Properties/Parcels List

Step 1: Click "My Properties/Parcels"

Under Option Selections section located on the left hand side of the screen click "My Properties/Parcels" to see your list(s) of properties/parcel(s) or to create a list for the first time.



Step 2: Click "Create a New List"

To create a New List, click "Create a New List" which will open the "New Property/Parcel List" form.



For help or inquiries regarding online payments, visit: ttc.lacounty.gov/public-inquiries.

Our business hours are 8.00 a.m. to 5.00 p.m., Pacific Time. Manday through Friday, excluding Los Angeles County holidays.

Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hall Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.

See a <u>liet of supported internet browsers.</u>

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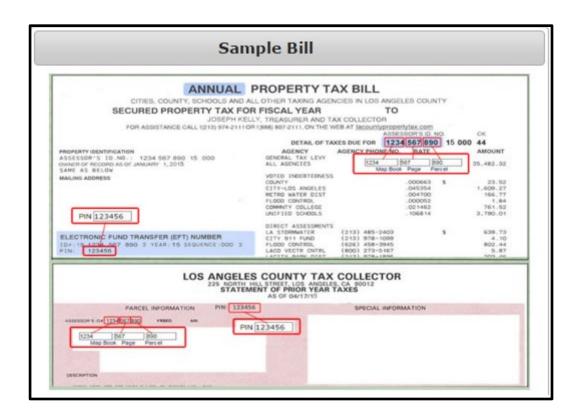
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Step 3: Fill out "New Property/Parcel List" form

The "New Property/Parcel List" form contains several fields that must be completed to create your list(s). You can also use the "Type or Copy/Paste Your List" feature, see Type or Copy/Paste Your List section for more details. We recommend saving your changes regularly to avoid losing your work, especially for large lists.

OPTION SELECTIONS	ent System - New Property/Parcel List
OPTION SELECTIONS	To create a new list, enter the following information. Each list can contain from one to 100 properties/parcels. You can create multiple lists.
lly Properties/Parcels	
	List Name: *
Make a Payment	Description:
	Enter the Assessor's ID No. and Personal Identification Number (PIN) or
My Profile	Type or Copy/Paste Your List You must enter the 10-digit Assessor's ID No. and 6-character PIN to continue. The PIN may contain all alpha, all numeric or
Logout	alpha/numeric characters. The alpha letter 'O' is not used in the PIN. The '0' is always a number zero.
Logout	Assessor's ID No. PIN Property Location
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- 1. *List Name* Name your list to distinguish it from other lists. For example: "Single Family Homes" or "Commercial Properties".
- 2. *Description* This is an optional field that can be used to further describe the list of properties.
- 3. Assessor's ID No. (AIN) and PIN These fields are used to enter the AIN and PIN for your property/parcel. You can enter from one to 100 properties/parcels per list. Pictures below describe where you can find this information on your tax bill as well as directions for the PIN entry:



PIN Entry

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You must enter the 10-digit Assessor's ID No. and 6-character PIN for each property/parcel on the list in order to continue with processing your payment. If you do not have your PIN, please visit ttc.lacounty.gov/public-inquiries. Include "Duplicate Bill" in the subject line, or call us at 1(888) 807-2111, press 1, 2 and then press 9 to reach a representative. Upon your request, we will mail you a copy of a duplicate bill to the property address or the address on record. Please note, for security purposes, we cannot disclose your PIN over the telephone.

You have three attempts to enter a valid PIN. The PIN may contain all alpha, all numeric or alpha/numeric characters. The alpha letter 'O' is **not** used in the PIN. The '0' is always a number zero. If you are locked out, you can select **Other Payment Options** or wait until 7:00 a.m. on the next business day to try your online payment again.

Step 4: Save the newly created list

After filling out the "New Property/Parcel List" form click "**Save**" to create your list. The next screen will show your newly created list:



Edit a Properties/Parcels List

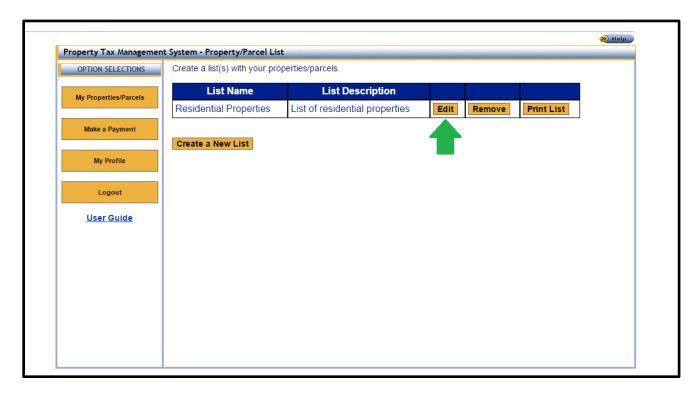
Existing list(s) can be edited.

Step 1: Click "My Properties/Parcels"

Under Option Selections section located on the left hand side of the screen click "My **Properties/Parcels**" to see your list(s) of properties/parcels.

Step 2: Click "Edit"

Each Properties/Parcels list may be edited. Click "**Edit**" to make changes to any existing list(s). If you have no lists in the system, you will only see "Create a New List". See <u>Create a Properties/Parcels list section</u> if you have not previously created a list.



Step 3: Make modifications to "New Property/Parcel List" form

When editing a list, the fields are prefilled using previously saved information. You can add or remove properties/parcels from the list, as well as update the List Name or List Description.

Step 4: Save changes to the list

When you have finished making your changes, click "Save" button to submit your edits.

Remove a Properties/Parcels List

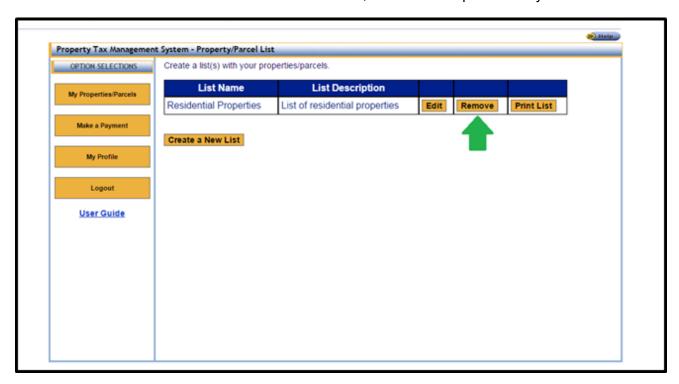
Existing lists can removed.

Step 1: Click "My Properties/Parcels"

Under Option Selections section located on the left hand side of the screen click "My **Properties/Parcels**" to see your saved lists.

Step 2: Click "Remove"

Each Properties/Parcels list has a corresponding "**Remove**" option. Click "Remove" to delete the list from the Property Tax Management System. You will be prompted to confirm the removal. After confirmation, the list will be permanently deleted.



Type or Copy/Paste Your List

An alternative to entering one property at a time is the ability to type in or copy/paste multiple Assessor's ID Nos. and their associated PINs. Typing or copy/pasting your AINs and PINs can be used to create a list or edit existing list(s).

Step 1: Create New or Edit existing list

Start by <u>creating a new list</u> or <u>editing an existing list</u>. If this is a new list, make sure you enter a List Name before going to step 2.

>>> Help Property Tax Management System - New Property/Parcel List To create a new list, enter the following information. Each list can contain from one to 100 OPTION SELECTIONS properties/parcels. You can create multiple lists. My Properties/Parcels Residential Proprieties List Name: * Description: List of residential properties Make a Payment Enter the Assessor's ID No. and Personal Identification Number (PIN) or My Profile Type or Copy/Paste Your List You must enter the 10-digit Assessor's ID No. and 6-character PIN to continue. The PIN may contain all alpha, all numeric or alpha/numeric characters. The alpha letter 'O' is not used in the PIN. The '0' is always a number zero. Logout Assessor's ID No. 😰 PIN 😰 **Property Location User Guide** 4 5 6 8 < Prev Page 1 ▼ Next Page > Save Cancel

Step 2: Click "Type or Copy/Paste Your List"

Step 3: Review the Instructions for required format

Your list(s) must be in a specific format. The instructions that are displayed on the Property Tax Management System web page are provided below:

- For all the properties/parcels on your list, you will need the 10-digit Assessor's Identification No. (AIN) and 6-character Personal Identification Number (PIN).
 The AIN and PIN can be found on your tax bill. You must enter the AIN and PIN in order to create a list.
- 2. The list must conform to the following format for each parcel: 10-digit AIN, 6-character PIN:
 - Separate the AIN and the PIN by a comma
 - No space is allowed
 - One property/parcel per line
 - For example:

(* Required Fields)

111222333,123ABC 9999888777,AB1234

- 3. You can create your list using a text editor (e.g. Notepad) on your computer, and then copy the content and paste it to the text box below.
- 4. Each list can contain from one to 100 properties/ parcels. You can create multiple lists.

You can also download the instructions as a PDF document by clicking "**Download** these instructions as a PDF".

Step 4: Type or Copy/Paste Your List

After you have properly formatted your list, you can Type or Copy/Paste it into the provided text box. Listed below is an example:



Step 5: Click "Submit"

After clicking "**Submit**", the system will process the contents of the text box and show a "List Creation Summary" screen. The screen will display any AINs and/or PINs that require correction.



- If your file was not formatted properly, see examples and instructions in previous steps starting at Step 3: Review the Instructions for required format.
- If the file format was correct but there were errors with any of the AINs and/or PINs, you will see the List Creation Summary page. Click "Insert Valid Parcels" to insert only the valid parcels. Alternatively, you can click "Modify the list" to go to the previous screen and make the necessary edits.
- If you have duplicate AIN/PIN, you must delete the duplicate AIN/PIN from the list.
- Review Appendix 1 for the list of common errors that may occur.

Step 6: Save changes to the list

When you are finished making changes, click "Save".

Print a Properties/Parcels List

Step 1: Click "My Properties/Parcels"

Under Option Selections section located on the left hand side of the screen click "My **Properties/Parcels**" to see your saved lists.

Step 2: Click "Print List"

Each Properties/Parcels list(s) can be printed by clicking "**Print List**". After you click "Print List" you will see the list in a print friendly format. If you have no lists in the system, you will only see "Create a New List". See <u>Create a Properties/Parcels List section</u> if you have not created a list.

Step 3: Print the list

Print the list from the page showing the properties/parcels in the print friendly format.